



URGENT COVID-19 ANNOUNCEMENT

During this time of contagious disease outbreak, we ask you, our clients, to work with us to follow social distancing recommendations to protect your health and that of our staff. Summertree Animal & Bird Clinic is making efforts to minimize further spread of COVID-19 while continuing to provide veterinary care to our patients and support to our clients. We want to inform you of this temporary procedural change effective immediately.

When you come for your appointment or to purchase medications and food please stay in your car and call to alert us to your arrival. A team member will bring your food, medications, or supplements out to you. If your pet has an appointment, a technician will come to your vehicle to take your pet's medical history and then bring them inside for the doctor to perform the exam. The doctor will call you after the exam to discuss their findings and, as needed, any treatment options. Pets may also be dropped off for their appointment if that is more convenient for you. Once the appointment is completed, we will take a credit card over the phone or collect payment outside, and you and your pet will be on your way.

Know that we are taking every possible precaution to ensure the safety of our team, our clients, and the animals under our care. If you have any questions please call us at 972-387- 4168 or email CareTeam@SummertreeVet.com

Thank you for your understanding and cooperation and we hope to return to normal operation as soon as possible.